Reservation codex

Dear Guests,

True to our conviction: "There is no one who does not eat and drink, but only few who know how to appreciate the taste" (Confucius), we are excited that you have chosen one of Hamburg's top restaurants. We thank you for your confidence in our high quality standards and in your binding reservation. In order to guarantee our claim economically in the future, we have collectively confess to the following cancellation process:

- Could you not perceive your reservation, please cancel it only by mail to: gastronomie.hvj@fairmont.com.
- Should you cancel the reservation in less than 24 hours before the start of service or no-show without cancellation of the reserved period, we allow us to charge 85.00 € per person as compensation for goods and production costs.

We thank you for your understanding and we are looking forward to welcoming you!

